

Love, Learn, Live



**Head Teacher – Mrs R. Pierpoint**

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Thursday 27<sup>th</sup> March 2020

Dear Parents and Carers,

Thank you to all our FSM families who came down to school on Wednesday to collect their food packages, we really hope it has helped during these difficult times.

Moving forward, we are going to provide all of our FSM families with a voucher. This will be a weekly supermarket voucher, with a face value of £15. The voucher will be emailed to you by the provider, Sodexo, every Monday.

We have been assured that the process to redeem your voucher should take you no longer than 2 minutes. Sodexo will email you instructions with your unique codes so that you can redeem your voucher, this can be done using a mobile phone, tablet or any laptop/computer. The email instructions will include a link to their online live support, where you can ask for help.

Please remember to check your emails on a regular basis. If you have any problems with your voucher, please email the school office - [hwoffice@riverscofe.co.uk](mailto:hwoffice@riverscofe.co.uk). The office is closed, but as soon as we can we will reply to your emails. We will also respond to comments on Facebook.

These vouchers are only available to families who meet the FSM criteria and have been awarded FSM by County - [heronswoodprimaryschool.co.uk/pdfs/fsm\\_form.pdf](http://heronswoodprimaryschool.co.uk/pdfs/fsm_form.pdf)

Take care everyone and stay safe.

Mrs Pierpoint

Head Teacher